Meet Challenges
Seize Opportunities
Anticipate the Future
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Welcome to the Customer Catalogue of Service of the Crisis Management and Disaster Response Centre of Excellence (CMDR COE). It is my pleasure to present it to you as its primary goal is to provide guidance and informational support prior to CMDR COE key events.

Taking into account the current global pandemic, we are fully aware of the major influence it exerts on the level of uncertainty concerning the security environment at present and in the future. This, added to the already complex nature of the crisis management and disaster response (CMDR) domain, requires enhanced capabilities, active collaboration and interoperability within the Alliance.

Therefore, CMDR COE offers a large variety of courses and other educational events, including an annual conference, several trainings and exercises, as well as workshops and seminars. Considering the restrictions imposed during the COVID-19 pandemic, some of the courses delivered by CMDR COE are offered online, while others remain hybrid or residential. By foreseeing and overcoming diverse obstacles which derive from the current challenging situation, we ensure the fulfillment of our main objective to contribute to the enhancement of NATO’s crisis management and disaster response capabilities.

Expertise and advice provision in the field of crisis management and disaster response stands as top priority for CMDR COE. So as to succeed in our mission, we additionally focus on the communication of knowledge and exchange of good practices in the fields covered by our thematic portfolio. Hence, I would like to emphasize that we have been granted a NATO Quality Assurance Accreditation Certificate for Unconditional Accreditation (No. ACT/JFD/HCEIT/TT+1548/Ser: NU) and all our certified courses are NATO-Approved as they meet the Alliance’s quality requirements.

Apart from striving to maintain the established collaborative partnerships, we also contribute actively to the areas of Doctrine, Concept Development and Experimentation. Thus, we succeed in fulfilling the Centre’s mission to provide opportunities for a collaborative collective approach.

Welcome once again and thank you for your interest.

Orlin NIKOLOV, Colonel (BGR AF)
CMDR COE Director
NATO UNCLASSIFIED
Responsible to NORTH MACEDONIA
NORTH ATLANTIC TREATY ORGANIZATION
ORGANISATION DU TRAITE DE L'ATLANTIQUE NORD
HEADQUARTERS, SUPREME ALLIED COMMANDER TRANSFORMATION
707 BLANKET ROAD, SUITE 102
ARLINGTON, VIRGINIA, 22202-2490

TO: Director of NATO Crisis management and Disaster Response Centre of Excellence (CMDR COE)

SUBJECT: NATO QUALITY ASSURANCE (QA) ACCREDITATION OF CMDR COE

DATE: 5 June 2019

REFERENCES:
A. CMDR COE Application for Institutional Accreditation, dated 09 Jan 2018.

1. Thank you for your contribution to produce high quality NATO Education and Training. Your continued efforts to set the conditions for quality improvements of education and individual training through effective planning and problem-solving, and ultimately raising the level of quality progressively, are commendable.

2. CMDR COE’s core processes were reviewed and identified as elements that are aligned with NATO Quality Standards. Specifically, the institution was found to have:
   a. Sound internal procedures for the assurance of quality;
   b. Procedures applied effectively at each level to ensure the quality of education and training;
   c. Effective and regular processes of reviewing the curriculum and implementing required changes and enhancements;
   d. Accurate, complete and reliable information about its curriculum.

3. Your institution has earned an Unconditional Accreditation, in part because of the commitment to continuous improvement. Through accepting this Unconditional Accreditation, CMDR COE takes responsibility to continue to strive for improvements of internal quality assurance by continuing to implement the recommendations included in the evaluation report (Annex A), as well as by maintaining and further developing the identified best practices.

4. As a result of your Unconditional Accreditation, in accordance with the course certification procedure described in Reference C, the certified courses delivered by CMDR COE will maintain the “Approved” status as long as they respond to NATO requirements reflected within the appropriate Training Requirements Analysis Reports and/or Discipline Alignment Plans.

5. Inevitably, your practices, policies and procedures will change over the next years. Continued improvement is essential and any change of your policies, directives, procedures and practices shall be implemented immediately. CMDR COE is expected to inform HQ SACT JFD annually about its progress and improvements by submitting Annual QA Reports during the validity period of this accreditation.

6. Your efforts are commendable and are appreciated. A representative of the QA Team of Experts is available to answer any questions you may have regarding this letter or details provided in the Annexes. You may contact my representatives by email at: jfjaf@act.nato.int.

FOR THE SUPREME ALLIED COMMANDER TRANSFORMATION:

Stefano Vito Salahida
Major General, ETA AF
Deputy Chief of Staff Joint Force Development
FUNCTIONAL AREA

The CMDR COE’s main objective and principle raison d’être is to support and contribute to the enhancement of NATO’s crisis management and disaster response capabilities, and as a corollary – to improve the Alliance’s interoperability. Our education and training activities, research and analyses, concept and doctrine development, experimentation, and lessons learned make up the Centre’s operational toolkit specifically tailored to achieving the aforementioned objective. Maintaining our stand as an indispensable expertise and advice provider in the field of crisis management and disaster response is a top priority, and our essential success indicators are the ability to establish and foster collaborative partnerships.

The CMDR COE acts upon Requests for Support (RFS). The gradual but steady increase in the number of RFS from NATO and from the Centre’s Sponsoring and Framework Nations bears testimony to the CMDR COE’s determination and capability to firmly cement its position at the forefront of research and development on crisis management and disaster response.

We believe in an inclusive, transformative and capable crisis and disaster response and strive to provide, particularly through constructive partnerships, opportunities for a collaborative collective approach. To anticipate the future means preparing to meet tomorrow’s challenges today.
VISION
As enshrined in the CMDR COE Concept (2016), the vision of the Centre is to become an internationally recognized and respected body, which contributes significantly to research on and development of NATO, NATO Nations’ and Partners’ capabilities in crisis management and disaster response operations through collaborative partnerships.

In fulfilling the Centre’s vision we combine efforts and provide support with the aim of increasing interoperability and effectiveness, and improving standardisation in accordance with a comprehensive approach to crisis management and disaster response.

MISSION
In close cooperation with the Joint Analysis and Lessons Learned Centre (JALLC), the Centre serves as a repository for International, National and NATO shared information, analysis and lessons-learnt on crisis management and disaster response.
FUNCTIONS

To contribute to NATO’s transformation and to serve in NATO’s, Allies’ and Partners’ long-term interests by combining efforts, increasing interoperability, standardisation and operational effectiveness in support of capability development to prepare, predict, prevent and respond to crises and disasters;

To facilitate the implementation of a Comprehensive Approach and to make the best use of combined experience and capabilities of all SNs and CPs;

To provide, upon request, crisis management and disaster response-related; subject matter expertise and advice;

To support NATO and Allies in the process of doctrine and concept development, as well as in the elaboration of other relevant policy documents, in the crisis management and disaster response domain;

To provide tailored crisis management and disaster response education and training for individuals from the senior military and civilian leadership level to the staff level, including for units and teams;

To further the efforts of the Alliance with respect to gender mainstreaming and the implementation of gender perspectives in all crisis management and disaster response activities;

To dispatch mobile training teams and subject matter experts to facilitate education and training of national and multinational military and civilian units;

To assist in the planning and conduct of NATO’s, Allies’ and Partners’ crisis management and disaster response exercises and experimentation, including in the creation and validation of scenarios;

To serve as a platform for information exchange, analysis and lessons learned in crisis management and disaster response, in close cooperation with the Joint Analysis and Lessons Learned Centre (JALLC).
DISASTER MANAGEMENT PROCESS

**Prevention/Mitigation**
Based on risk assessment, risk identification, analysis and evaluation of the hazards to be prevented. For those that cannot be prevented, the risk level should be decreased to a tolerable level.

**Disaster management**
Focused on risk assessment (periodically conducted), preparation (based on risk assessment), prevention/response and revising/rebuilding. This process as both processes overlap in a complex manner.

**Preparedness**
When risk level is above the acceptable one, develop capability and respective coping capacity for condition of disaster response preparedness.

**Response**
Could be divided into the following sub-phases – saving people, providing immediate assistance, assessing damages, ongoing assistance and restoration of essential infrastructural services. This phase starts before disaster strikes – early warning is crucial.

**Recovery**
Encompass reconstruction (resettlement and relocation) and rehabilitation (economic and social recovery).
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<td>Crisis Management and Disaster Response Exercise Planners Training</td>
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<td>DECEMBER</td>
<td>ETE-CM-41879</td>
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GENDER FOCAL POINT COURSE
ETOC No: GEN-GO-25432

To adequately prepare gender focal points (GFPs) for their role and responsibilities, the CMDR COE in cooperation with the Nordic Centre for Gender in Military Operations (NCGM), NATO Department Head for Gender in Military Operations discipline have been working closely together on developing the course programme.

Learning Objectives
After the course, the trainees will be able to:
- Provide advice on the integration of gender perspectives in all activities within the chain of commands’ / functional area of responsibility;
- Discuss CR-SGBV in relation to chain of commands’ / functional area of responsibility;
- Liaise with external organizations in order to assist with the implementation of gender perspectives;
- Develop working relationships, within own organization, to assist with the chain of commands’ integration of gender perspectives;
- Maintain functional dialogue with GENAD;
- Maintain a monitoring function;

Audience
Military (OF-2 and higher) and/or civil experts with responsibilities in implementation of GFP in Crisis Management

Seats: Minimum 15, max. 30

Fee: €200
Venue: Sofia, BGR
Duration: 3 days
Time: February / October

POC: Ms Gergana VAKLINOVA,
+359 2 92 24 741; +359 88 937 1898
gergana.vaklinova@cmdrcoe.org
CRISIS MANAGEMENT AND DISASTER RESPONSE COURSE

ETOC No: ETE-CM-21784

Accumulate basic knowledge and raise the awareness of NATO Crisis Response fundamentals, NATO Crisis Response System (NCRS) and its complementary elements - NATO Crisis Response Process (NCRP), and Civil Emergency Planning - civil preparedness and resilience in a collective defence and deterrence context.

Learning Objectives
After the course, the trainees will be able to:
- Describe NATO Crisis Response fundamentals;
- Understand NATO’s structure and main CMDR actors;
- Describe NATO’s cooperation with relevant IOs and NGOs as part of a Comprehensive Approach (CA) to security;
- Describe basic elements and characteristics of NCRP;
- Explain what is resilience and civil preparedness against current and future threats to security;
- Outline NATO resilience baseline requirements and related guidelines for national application;
- Work with basic criteria for evaluation of resilience.

Audience
Military (OF-3 and higher) and/or civil experts with responsibilities to support NATO and nations Crisis Management

Seats: Minimum 15, max. 30
Fee: €200
Venue: Sofia, BGR
Duration: 5 days
Time: March

POC: Mrs Stanislava KRAYNOVA,
+359 2 92 24731; +359 89 369 8423
stanislava.kraynova@cmdrcoe.org
CLIMATE CHANGE AND SECURITY COURSE

Raise the awareness of climate change security implications through acquisition of basic knowledge related to global warming as a phenomenon and a security threat multiplier, the main factors which affect the environment, and the impact of climate change on international peace and security in short, mid and long term period.

Learning Objectives
After the course, the trainees will be able to:
- Point main climate change characteristics—causes, impacts, scenarios, direct and indirect impacts;
- State the main international strategies, policies and actors in the field of Climate Change;
- Summarise the nexus between Climate Change and Security;
- Point the main EU strategies, policies and actors in Climate Change mitigation and adaptation;
- Explain the impact of climate-driven, man-made and natural disasters on security;
- Link the main direct and indirect impacts with CSDP/CFSP;
- Describe the EU organizational structures, mechanisms and instruments for international cooperation in disaster response;
- Outline the EU integrated approach in early warning and building resilience.

Audience
Civil and military experts from EU Member States

Seats: Minimum 15, max. 30

Fee: Free
Venue: Sofia, BGR

Duration: 4 days
Time: April

POC: Ms Siyana MIRCHEVA,
+359 2 92 24733; +359 89 449 7585
siyana.mircheva@cmdrcoe.org
DISASTER MANAGEMENT COURSE

ETOC No: ETE-CM-22007

Building basic knowledge on disasters and on the disaster management process and mechanisms, including on disaster risk management, and on the main disaster management stakeholders

Learning Objectives
The online iteration of the course is a prerequisite for following CMDR courses.
After the course, the trainees will be able to:
- Comprehend definition and classification of disasters;
- Comprehend main disaster management terms and definitions;
- Describe key disaster management and disaster risk management processes in line with NATO, United Nations and EU concepts;
- Discern key actors, factors, mechanisms and interactions in disaster management within a context of a Comprehensive Approach (CA);
- Understand the role of the military in disaster management.

Audience
Military (OF-2 and higher) and/or civil experts with responsibilities in disaster management and civil preparedness functional areas

Seats: Max. 25
Fee: Free
Venue: Online
Duration: 5 days
Time: May
POC: Ms Siyana MIRCHEVA,
+359 2 92 24733; +359 89 449 7585
siyana.mircheva@cmdrcoe.org
CRISIS MANAGEMENT IN MULTILATERAL FRAMEWORKS: THE ROLE OF POLITICAL/CIVILIAN AND MILITARY CRISIS DIPLOMACY

Explore the basics of crisis management fundamentals by focusing on civilian and military diplomacy, deployed policies, processes, tools and stakeholders in the crisis management and disaster response domain.

Rationale
Understanding of the necessity to coordinate all tools and actors into consolidated crisis management/crisis diplomacy strategy, which also involves application of cross-linked and integrated policy approach.
Crisis management has been defined as provision of military and civilian (incl. police, diplomatic, humanitarian) personnel within the bi-lateral and multilateral settings of IGOs to restore and consolidate peace and stability in crisis regions by use of various tools including, crisis prevention, conflict resolution and peace building for lasting armed conflicts.

Audience
All personnel (OF-2 or higher and/or civilian equivalent) involved in crisis management processes with international actors.

Fee: €200
Seats: Max 20
Venue: Sofia, BGR
Duration: 3 days
Time: May

POC: Col Plamen ILIEV,
+359 2 92 24703; +359 89 331 5003
plamen.iliev@cmdrcoe.org
DISASTER RELIEF IN CSDP CONTEXT

Gain basic knowledge about the impact of man-made, natural and climate driven disasters on the European Security and in particular on the conduct of CFSP/CSDP

Learning Objectives
After the course, the trainees will be able to comprehend:

- EU institutional structures, mechanisms and instruments employed in disaster relief, rescue and humanitarian activities (with emphasis on synchronization of diverse civilian and military CFSP/CSDP assets in disaster response);
- Disaster relief operations, from diplomatic and military perspectives;
- The Comprehensive/Integrated approach to crisis management (placing emphasis on the civil-military coordination in disaster relief);
- EU partnerships and cooperation in terms of policies and practices with stakeholders in the field (UN, NATO, leading humanitarian NGOs).

Audience
Military and/or civil experts from EU Member States and relevant EU Institutions and Agencies

Seats: Minimum 15, max. 30
Fee: €200
Venue: Sofia, BGR
Duration: 4 days
Time: July

POC: Ms Siyana MIRCHEVA,
+359 2 92 24733; +359 89 449 7585
siyana.mircheva@cmdrcoe.org
CRISIS RESPONSE OPERATIONS
PLANNERS PROFESSIONAL
DEVELOPMENT COURSE

ETOC No: JPL-OP-31878

Building comprehensive knowledge on NATO Crisis Response and on NATO Crisis Response System (NCRS), with an emphasis on NATO Crisis Response Planning at the strategic and operational level

Learning Objectives
After the course, the trainees will be able to:
❖ Develop a comprehensive understanding of a crisis and of the engagement space through an inclusive and broad PMESII analysis;
❖ Tackle key issues, determine factors, and identify and cooperate with actors exereting influence on crisis response, including through cooperation with relevant international stakeholders, in line with NATO Crisis Response Process (NCRP);
❖ Perform key activities and deliver on key tasks during the operational orientation within NCRP, as defined by NATO’s Comprehensive Operations Planning Directive (COPD).

Audience
Military (OF-3 and higher) and/or civil experts at operational and strategic level with responsibilities to support the decision-making process within their organizations.

Seats: Minimum 15, max. 30
Fee: €200
Venue: Sofia, BGR
Duration: 5 days
Time: September
POC: Mrs Stanislava KRAYNOVA,
     +359 2 92 24731; +359 89 369 8423
     stanislava.kraynova@cmdrcoe.org
CMDR EXERCISE PLANNERS
TRAINING COURSE

ETOC No: ETE-CM-21785

Building skills enabling the integration of comprehensive crisis management and disaster response and humanitarian assistance perspectives in exercise planning

Learning Objectives
After the course, the trainees will be able to:

- Within the area of CMDR and HA, develop the concept, aim, and objectives, and identify the training audience and respective responsibilities in support of an illustrative Training/Exercise Specifications (EXSPEC);
- Summarize fundamental NATO documents related to CMDR and HA training and exercise planning;
- Provide military contribution to CMDR and HA through: Planning and MEL/MIL scripting; Exercise objectives; Conduct and Evaluation;
- Explain the main concepts, terms, and definitions in CMDR and HA exercises planning;
- Apply the National & International Crisis Response Interagency Framework;
- Demonstrate flexible, creative, and adaptive thinking during the exercise planning process.

Audience
Military (OF-3 and higher) and/or civil experts at operational and strategic level with responsibilities to support the collective education and training.

Seats: Minimum 15, max. 30

Fee: €200

Venue: Sofia, BGR

Duration: 5 days

Time: October

POC: LtC Deyan IVANOV,
+359 2 92 24733; +359 89 706 7283
deyan.ivanov@cmdrcoe.org
STRATEGIC DECISION MAKING FOR CRISIS RESPONSE OPERATIONS COURSE

ETOC No: ETE-CM-41879

Gain extensive knowledge of NATO Crisis Response at the politico-strategic level within a framework of a Comprehensive Approach to security

Learning Objectives
After the course, the trainees will be able to:
- Support the development of strategic assessment within the context of NATO’s contribution to a Comprehensive Approach (CA);
- Assess key issues, factors, and actors influencing crisis management;
- Identify cooperation opportunities with relevant international stakeholders within the engagement space with the aim of supporting strategic assessment within NATO Crisis Response Planning;
- Assist in SACEUR’s strategic military advice development by performing drafting of strategic assessment, while applying the Comprehensive Operations Planning Directive (COPD).

Audience
Military (OF-3 and higher) and/or civil experts on operational and strategic level with responsibilities to support the decision-making process

Seats: Minimum 15, max. 30

Fee: €200

Venue: Sofia, BGR

Duration: 5 days

Time: November

POC: Mrs Stanislava KRAYNOVA,
+359 2 92 24731; +359 89 369 8423
stanislava.kraynova@cmdrcoe.org
BUILDING RESILIENCE THROUGH CIVIL PREPAREDNESS COURSE

ETOC No: ETE CM 41879

Gain extensive knowledge of NATO Crisis Management in terms of nations’ preparedness and ability to recover quickly and efficiently from crisis, and to adapt their systems to the new security environment.

Learning Objectives
After the course, the trainees will be able to:
- Support the development of strategic assessment within the context of NATO’s contribution to a Comprehensive Approach (CA);
- Assess the key issues, factors, and actors influencing the civil preparedness to withstand to crisis;
- Based on the analysis to identify the gaps and weak points in the national systems, described in the NATO’s baseline requirements;
- Assist in preparing advice to the national authorities how to improve their resilience.

Audience
Military (OF-3 and higher) and/or civil experts at operational and strategic level with responsibilities in the civil preparedness functional area.

Seats: Minimum 15, max. 30
Fee: €200
Venue: Sofia, BGR
Duration: 3 days
Time: December
POC: Ms Gergana VAKLINOVA,
+359 2 92 24 741; +359 88 937 1898
geragna.vaklinova@cmdrcoe.org
INTERAGENCY INTERACTION
IN CMDR ANNUAL
CONFERENCE

POW No: 5.1

A platform for information and knowledge exchange that promotes coordination of actions among key stakeholders, both military and civilian, in the CMDR domain

Rationale
In order to facilitate interactions between different international and national bodies and agencies, the purposes of the conference are to:
- Stir dialogue on potential implications on international security and exchange of information, meetings and sharing of experience;
- Discuss future crisis and disaster response operation from a collaborative comprehensive approach perspective;
- Facilitate cooperation between research institutes and governmental and nongovernmental organisations;
- Share Lessons Identified/Lessons Learned on Interagency Interaction.

Audience
An event for all those who work in and around crisis management and disaster response from the civilian and military communities and wish to share opinion and experience, learn from, and meet with interlocutors from around the world.

Fee: €115  Seats: Approx. 100-120
Publication: €35  Venue: Sofia, BGR
Duration: 2 days  Time: Beginning of June
POC: The Conference POC for each year– see on our website www.cmdrcoe.org;
CMDR COE has the capacity to deliver its educational products in e-learning format. We have adopted two approaches –

× **Asynchronous** – delivered in an Advanced Distributed Learning (ADL) format as a student self-covered online course accessed via Centre’s web platform. The ADL is usually a prerequisite for some of the courses delivered either as residential or online. The CMDR COE provides an ADL prerequisite course for Crisis Management and Disaster Response Course (NATO Approved - ETE-CM-21784), using the same ADL as a prerequisite for Crisis Response Operations Planners Professional Development Course (JPL-OP-31878) and for Strategic Decision Making for Crisis Response Operations (NATO Approved - ETE-CM-41879).

× **Synchronous** – a complete substitute of respective residential courses usually using Cisco Webex Teams platform, where online lectures and teamwork are broadcasted via a virtual studio and classrooms for each syndicate. Instructors and students are in a direct action online. These courses are usually 5-day process with lectures in the morning and scenario-based practical work in the afternoons.

All CMDR COE courses are currently being converted in a synchronous online format, with Crisis Management and Disaster Response Course and Gender Focal Point Course (GEN-GO-25432) having been already conducted in this format.

On successful completion of the course, all candidates (trainees) receive an automatically delivered online e-format certificate.
CMDR COE Ops Lab

The CMDR COE Operation Laboratory has to enable CMDR COE’s operational and strategic aims and perspectives. In order to achieve these objectives the Ops Lab has been developed in software and hardware way, respective regulations and SOPs for the usage and maintenance. Currently, the Ops Lab supports daily tasks of the Centre. However, additional engagements in the field of capabilities generation could be performed. "Due to its innovative nature, the Ops Lab will be in a constant development. The Ops Lab supports the main strategic perspectives of the Centre providing capabilities and services at operational and tactical level which include:
- Modeling different disasters and events which have an impact over human society forces and objects. It is made using mathematical models and the results are objective and realistic up to the accuracy and adequacy of the models and input data. The output is dynamic, depending on the time, space and other conditions, and has the all relevant and important parameters for the specific event (crisis or disaster).
- Visualization, analysis and assessment of the impact and influence of such events in virtual environment via simulations. It allows to assess the dynamic impact of natural disaster over planned military operations, its evolution and final results.
- Possible war gaming including crisis and disaster events, manual or automatic (brute-force computation) selection of best course of action (CoA).
- Significant support to the decision-making process providing dynamically generated response plan, according to the specific conditions. This plan is based on the implemented rudimentary response measures, preliminary set target list, and prediction of the event evolution, the available forces and resources.
- Assessment of the adequacy of the National Emergency Management Authority/Local Emergency Management Authority (NEMA/LEMA) plan for reaction and response, and support to the planning process developments.
- Assessment of the preparedness of the NEMA/LEMA staff to perform their duties and provision realistic, objective, effective and efficient training.
- Improvement of SOPs, if possible.
- Assessment of the current technology by enabling established response capabilities and by comparing it with newest technologies on the market.
Support and Facilities

In order to provide the most suitable setting for events, the CMDR COE’s facility is divided into several functional areas. The administrative area on the ground floor offers two event spaces for conferences, seminars and workshops – our spacious conference hall (Brussels Hall) accommodates up to 120 people, providing flexibility on its capacity, and the Visitor’s room (Sofia Hall) offers seating for 20 people. Both are fully air-conditioned, have a built-in high-quality audiovisual equipment and high-speed Wi-Fi network. The security area on the first floor includes a meeting room (Warsaw Hall) with built-in AV equipment and a capacity for 30 people, which results ideal for working with unclassified information and conducting a wide variety of events. Furthermore, the Centre’s video-and-teleconference hall (VTC) is equipped with a conference table for 10 attendees, interactive and standard whiteboards and additional AV equipment. Our conference room on the second floor (Athens Hall) is also designed for working with unclassified information and accommodates up to 30 people.

To ensure the successful delivery of external events as courses, seminars and conferences, the CMDR COE is capable of transporting a mobile team of up to 10 people, including the appropriate educational material and technical equipment. The Centre’s car fleet consists a Peugeot 508 car (4+1 seats), Peugeot Partner van (4+1 seats) and Peugeot Boxer minibus (14+1 seats) with additional rack.

Located in central Sofia, the Centre’s premises are easily accessible via various types of public transport. Additionally, CMDR COE’s close proximity to the Shipka Hotel facilitates the comfortable accommodation of our guests.
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